



ADRIATIC  
LUXURY HOTELS

## FOOD SAFETY POLICY

At Adriatic Luxury Hotels, we believe that gaining the trust and loyalty of our guests deeply depends on the offer of high-quality products and services that meet and exceed their expectations.

As a company that owns numerous hotels and villas, we are proud that our restaurants are among the best fine-dining restaurants in the area and therefore we guarantee that they always offer fresh food of the highest quality. Accordingly, it is our responsibility to ensure that we always guarantee the quality and food safety of all the products within all restaurants and bars in all our hotels.

We have developed close and transparent cooperation with supervisory authorities and food network stakeholders with the aim of protecting the health of our guests, purchasing food and beverages from local producers whenever possible, establishing adequate hygiene practices, training staff regularly, and employing experienced and technically qualified personnel.

By providing food and beverage services in accordance with Food Safety Management criteria, we are confident that we will ensure that guest satisfaction and expectation are maintained and exceeded at all times starting with purchasing from reliable and certified suppliers.

We will ensure the quality and safety of food which is thoroughly monitored from the initial selection of raw materials, confirmation of their compliance with strict quality criteria during delivery to serving the final product to the guest.

At Adriatic Luxury Hotels we apply the Food Safety Management System in our business operations and we are committed to:

- meeting legal and other requirements related to food safety
- continuous improvement of the Food Safety Management System
- continuous training and ensuring our employees' knowledge and skills related to food safety

Adriatic Luxury Hotels will continue to invest in the development of new technologies and techniques that improve the level of hygiene of their products and will strive for continuous improvement of products, services and processes within the Food Safety Management System.

All persons working under the supervision of Adriatic Luxury Hotels must be aware of this Policy and its commitments and apply them in the performance of their activities.

In Dubrovnik, July 30<sup>th</sup>, 2021

David James Taylor  
President of the Management Board